



## CLAIM FORM

CUSTOMER

DATE

MODULES  
SERIAL NUMBERS

CONTACT  
SALES PERSON

COUNTRY

## TYPE OF DEFECT

### ELECTRICAL DEFECT

- THERMAL IMAGES (OPTIONAL)
- CONNECTION TO INVERTERS
- SITE MEASUREMENTS REPORTS/PHOTOS
- INVERTER DISPLAY READINGS PHOTOS

### MECHANICAL DEFECT

- PV PANEL FRONT VIEW PHOTOS
- PV PANEL BACK VIEW PHOTOS
- MOUNTING SYSTEM PHOTOS
- GLASS BREAKAGE EPICENTER PHOTOS *(if visible)*

### OTHER DEFECT

- TYPE OF DEFECT:
- DEFECT PHOTO *(high resolution)*

## CLAIM PRIMAL DECISION

- NON WARRANTY CLAIM
- NEED DETAIL INVESTIGATION
- WARRANTY CLAIM