Information från Huawei HQ genom Patrik Salklev 2021-03-19.

**Issues related to APP and FusionSolar - Huawei**

*- Where to download FusionSolar App from Google app store?*

Users outside Chinese Mainland can download the FusionSolar Android app only from Huawei AppGallery, but not from Google Play, check document for detail.

*- What’s the plan to support the latest IOS and Android phones?*

Android:

customer can always download up to date App when they follow the instruction of the document.

IOS:

official statement is that we will NOT update the app in app store, but we know that lots of customer are using iphone, so internally we will keep updating the IOS app once we have a chance, so IOS app could still work but may not be the up to date version.

*- Do you need to update the APP when Fusion Solar 7.0, or does it update automatically?*

 You need to download the APP from APP again, fusionsolar 7.0 is a different APP compared to 6.0, in the future 7.0 will update automatically.

Fusionsolar 7.0 official version will be released around mid of April, please keep in mind that if you need to commission a system with Huawei battery, you have to always use Fusionsolar 7.0, attached “FusionSolar Access Guide (Applies to Existing PV Plants and New LUNA2000...” will show you the detail.

*- How does Huawei communicate maintenance window in the Fusion Solar platform?*

 Usually we released notice on Fusionsolar platform 24hours in advanced.